



**Trading Update – November 2020**  
**Conference Call Numbers**  
**Dial number and confirmation code 1578116**

United Kingdom, International	Local	+44 (0) 2071 928338
United Kingdom	Toll-free	08002796619
Ireland	Toll-free	1800948487
Dublin	Local	015060650
Netherlands	Toll-free	08000235015
Amsterdam	Local	0207956614
France	Toll-free	0805101465
Paris	Local	0170700781
USA	Toll-free	18778709135
New York	Local	16467413167

**Other Toll-Free Call Dial-In Numbers:**

Argentina	08004442718
Australia	1800202404
Austria	0800005971
Bahamas	18009261105
Bahrain	80408904
Belgium	080048471
Bermuda	18004301997
Brazil	08007610827
Bulgaria	008002100252
Canada	18669250818
Chile	12300203218



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Colombia	018009446728
Croatia (Hrvatska)	0800248244
Cyprus	80077479
Czech Republic	800720095
Denmark	80711246
Dominican Republic	18092003497
Estonia	8000111739
Finland	0800773144
Germany	08007234756
Greece	8008481093
Hong Kong	800968718
Hungary	0680015414
India	0008004404101
Israel	1809213985
Italy	800131881
Japan	00531121903
Korea (South)	0808800161
Latvia	80003766
Luxembourg	80023288
Malaysia	1800813594
Malta	80062549



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Mexico	0018778168104
Monaco	80093657
Norway	80056865
Pakistan	0080090044334
Paraguay	009800110093
Peru	080055636
Philippines	180011101213
Poland	008001212291
Portugal	800783294
Romania	0800896110
Russian Federation	81080021144011
Saudi Arabia	8008500104
Singapore	8008526251
Slovenia	080080166
South Africa	0800014552
Spain	900828480
Sri Lanka	2472586
Sweden	0200125160
Switzerland	0800000367
Taiwan	0800666436
Thailand	1800019218



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Turkey	08122130001
Turkey, Landline Access	08006211212
United Arab Emirates	800035703001
Uruguay	0004135984080

**Other Local Call Dial-In Numbers:**

Argentina, Buenos Aires	01150789754
Australia, Sydney	0281034139
Austria, Vienna	019284090
Bahrain, Manama	65001750
Belgium, Brussels	027933847
Brazil, Rio De Janeiro	2139585724
Bulgaria, Sofia	024925525
Chile, Santiago	0229381795
China, Domestic	8008703572
China, All Cities Domestic	4009966853
China, Primary	4008200726
Croatia (Hrvatska), Zagreb	017776571
Cyprus, Larnaka	024030315
Czech Republic, Prague	228881958
Denmark, Copenhagen	32720417
Estonia, Tallinn	6680360



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Finland, Helsinki	0923113291
Germany, Berlin	03052002085
Germany, Frankfurt	06922222625
Greece, Athens	02111980985
Hong Kong, Hong Kong	58197801
Hungary, Budapest	0614088062
India, Bangalore	08033572693
Israel, Tel Aviv	35308845
Italy, Milan	0236006670
Japan, Tokyo	0345782050
Korea (South), Seoul	0264108619
Latvia, Riga	66163574
Lithuania, Vilnius	52140081
Luxembourg, Luxembourg	27860549
Malaysia, Kuala Lumpur	0377247715
Malta, Valletta	27781221
Mexico, Mexico City	015553517289
New Zealand, Auckland	098010351
Nigeria, Lagos	12278971
Norway, Oslo	21563015
Peru, Lima	017058264



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Poland, Warsaw	222120647
Portugal, Lisbon	0308804407
Romania, Bucharest	0316300543
Russian Federation, Moscow	4952499851
Singapore, Singapore	31580317
Slovak Republic, Bratislava	0233002631
Slovenia, Ljubljana	016001477
South Africa, Johannesburg	0105002178
Spain, Madrid	914143675
Sweden, Stockholm	0856618467
Switzerland, Zurich	0445807145
Taiwan, Taipei	277457274
Turkey, All Cities	08503901832
United Kingdom	08444819752